



GLORYNA VALET

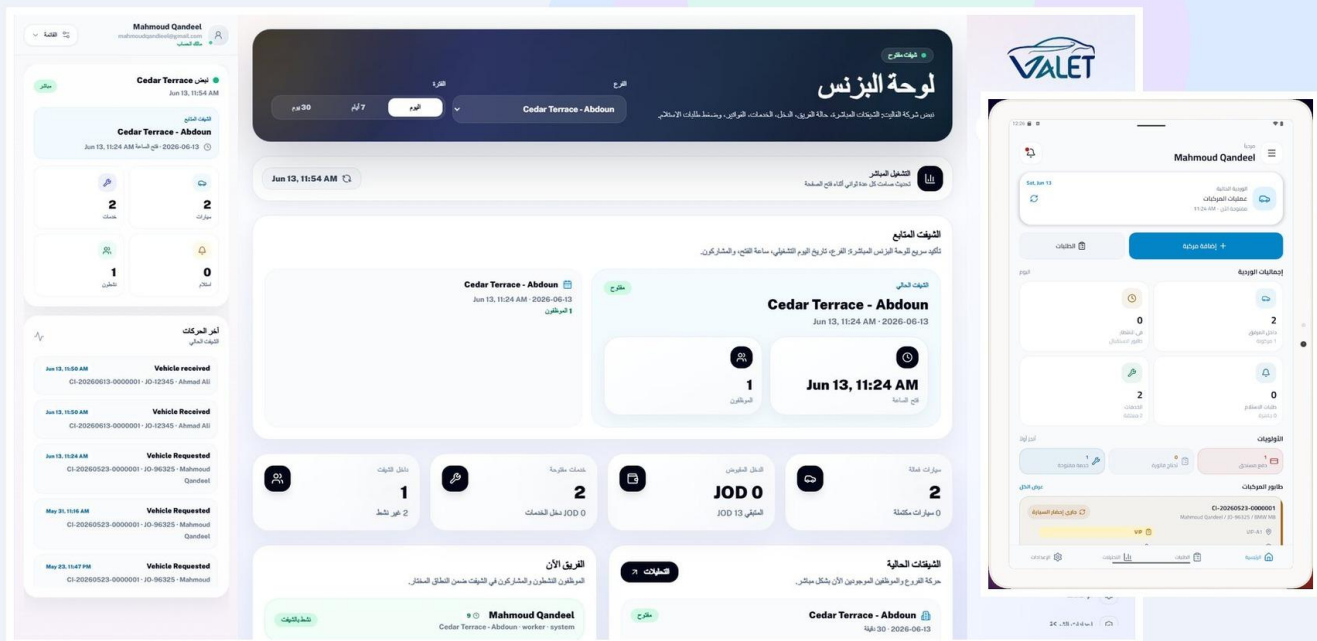
Run Your Valet Operation from Arrival to Handover — on One Platform

A multi-branch operations and profitability platform connecting vehicles, staff, parking, services, invoices, and payments in one complete digital cycle.

Executive Control Dashboard

Field Operations App

Verified Analytics & Invoices





More Than a Vehicle Check-In App

An operations and revenue system that brings field execution and financial control into one workflow.

From vehicle arrival through handover and payment, every step is visible, documented, and measurable.

Before the Platform

- Information is scattered across paper, calls, and staff memory.
- Services and payments are not always tied to a documented transaction.
- Vehicle retrieval is delayed, and location and status are difficult to track.
- Each branch operates differently, making oversight and expansion difficult.

With Gloryna Valet

- One digital record for every vehicle, service, location, and responsible team member.
- Invoice, payment, and collection reference tied to the same transaction.
- Clear queues and live statuses reduce delays and lost requests.
- Standardized multi-branch operations with centralized reports and comparisons.

Operational Visibility

Faster Service

Controlled Collections

Scalable Growth

The result: a better guest experience, stronger accountability, and revenue you can measure and grow.

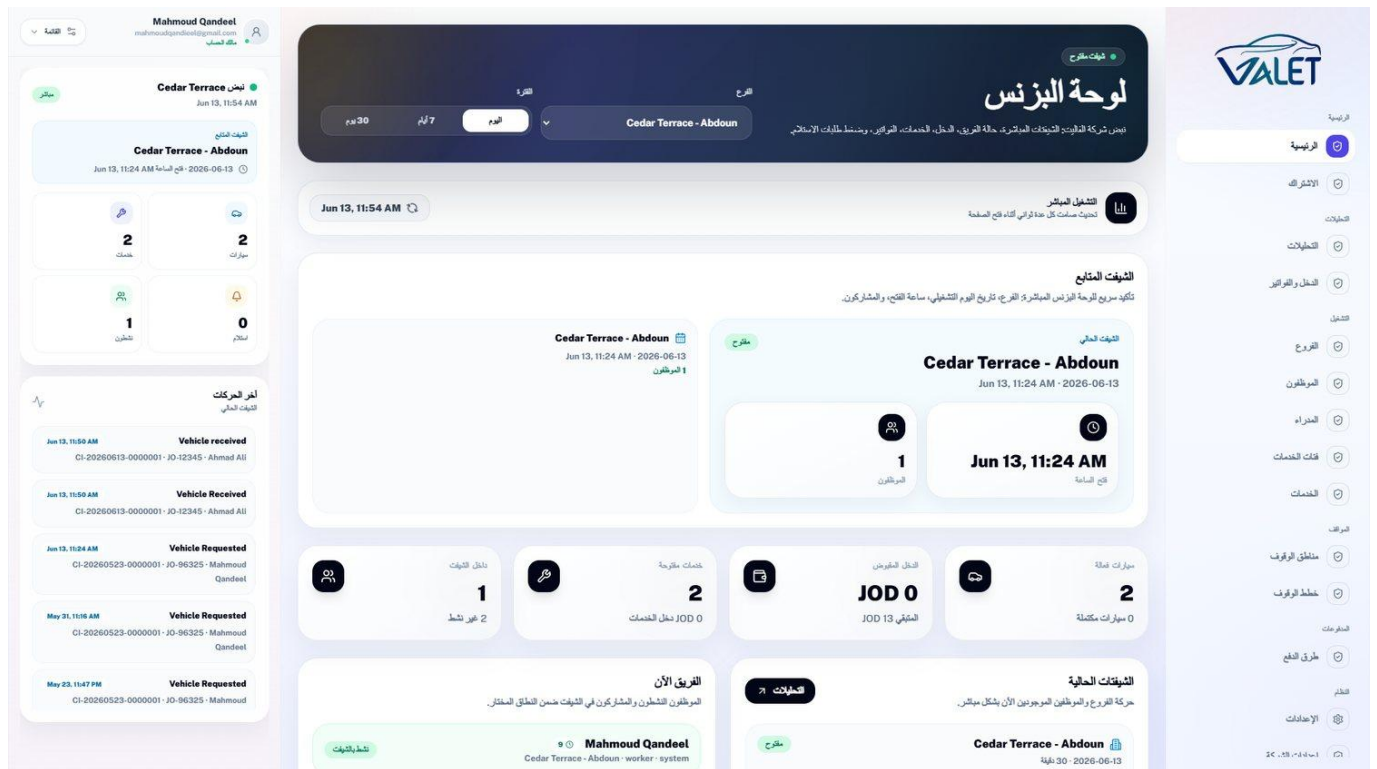


02 | A Complete, Working Product

One Platform for Operations, Management, and Finance

The capabilities shown are based on the actual company dashboard and field operations app.

51	31	20	1
Documented Screens	Dashboard Interfaces	Field App Interfaces	End-to-End Operating Cycle



◆ Live Operations Shifts, queue, statuses, retrieval, and handover.	◆ Branches & Team Employees, managers, attendance, reconciliation, and accountability.	◆ Parking Zones, layouts, codes, capacity, and vehicle location.	◆ Services Catalog, pricing, approval, completion, and add-on services.
◆ Finance Invoices, payment methods, references, and outstanding amounts.	◆ Analytics Revenue, cycle time, statuses, and branch performance.	◆ Subscriptions Plan, renewal, usage, and a clear SaaS lifecycle.	◆ Customization Branding, language, appearance, and workflows aligned with the venue.



One Complete, Fully Documented Operating Cycle

A clear sequence connects staff, vehicle, service, and payment without losing context.

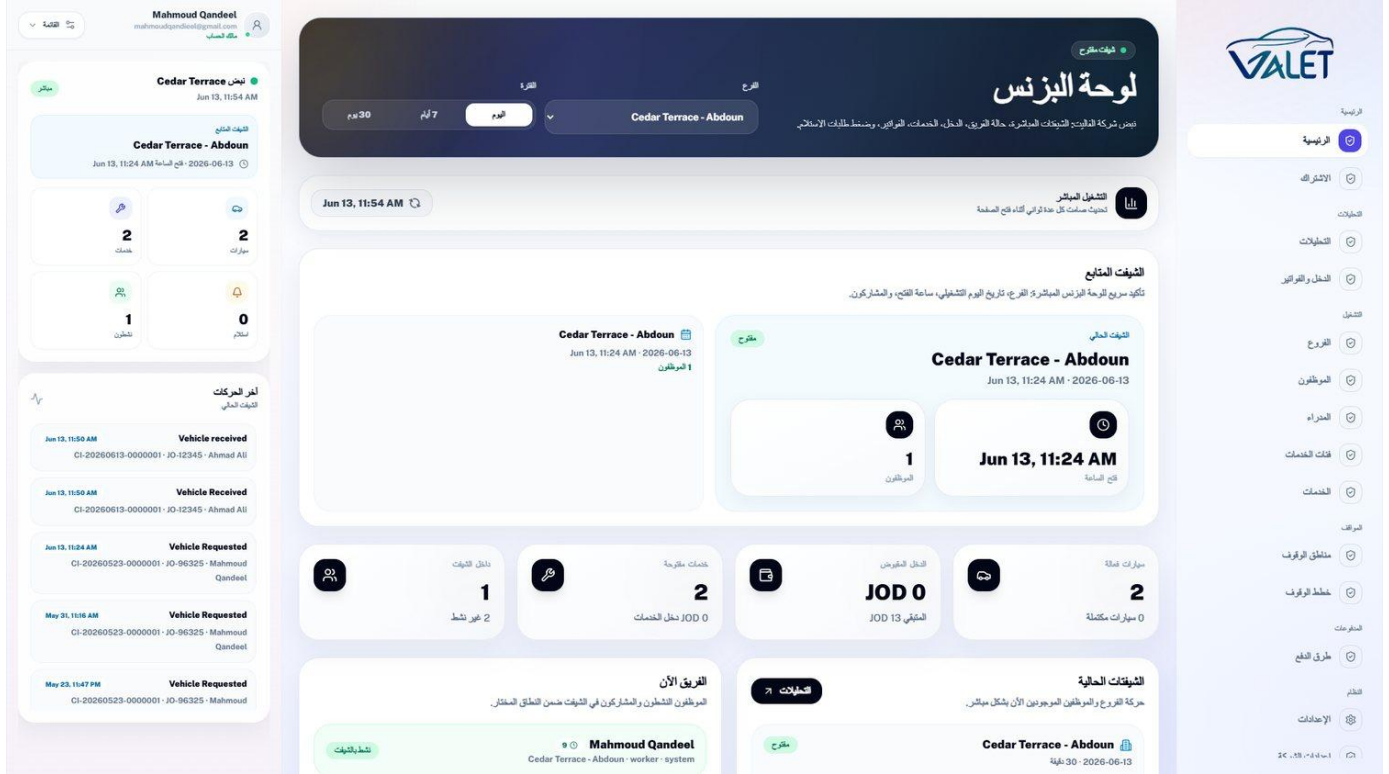
1	2	3	4	5	6
Start Shift	Vehicle Check-In	Service Management	Vehicle Request	Invoice & Payment	Close & Analyze
Select the branch, team, and workspace.	Customer, vehicle, parking location, and photos.	Offer, approve, and complete services.	Retrieval, movement, readiness, and handover.	Payment method, reference, and collection confirmation.	Reconciliation, invoice review, and shift close.

Every vehicle has one record showing: Where is it? Who is responsible? Which services were delivered? What is the payment status?

• Less Paper Reliance A unified record prevents information from being lost between team members.	• Faster Handover Statuses, queue, and location make priorities clear.	• Fewer Disputes Photos, data, and an activity trail for every transaction.
• Documented Revenue Every add-on service is connected to invoicing and collection.	• Stronger Accountability Know who received, completed, and collected each step.	• Auditable Reports Management sees operations and financial results together.

Live Visibility Across the Site

One dashboard brings together the active shift, vehicles, staff, services, and revenue.



01 Monitor Live

View vehicle, service, and employee counts, plus live shift status.

02 Open the Details

Move directly from a KPI to analytics, invoices, or the operations log.

03 Detect Issues Early

Delays, outstanding amounts, and queue pressure appear in one place.

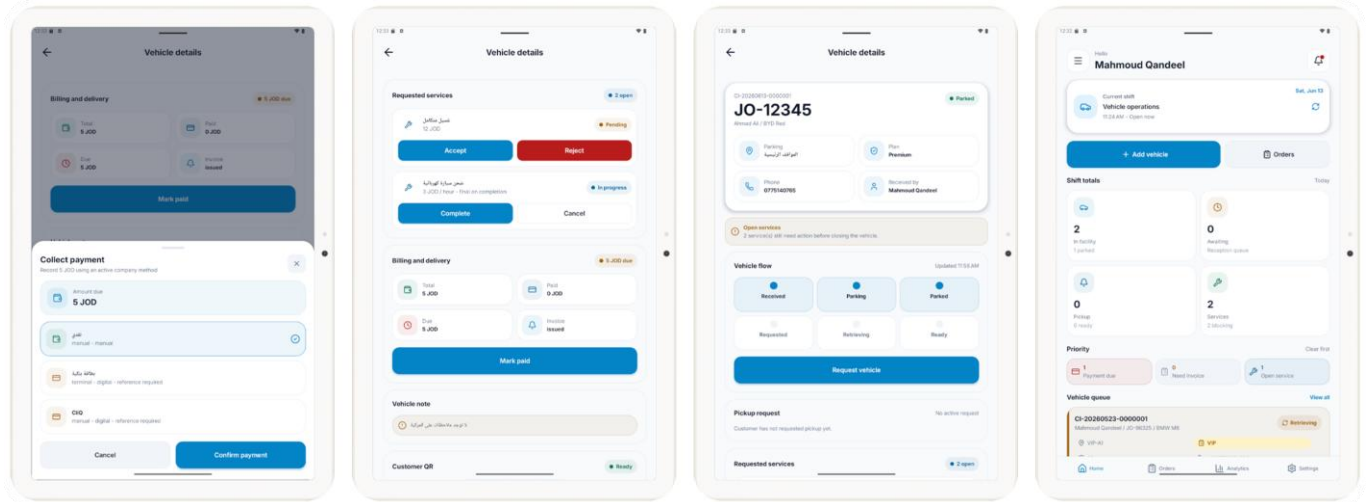
Value for owners and managers: run the site with data instead of phone calls and manual spreadsheets.



05 | Field Operations App

Daily Operations in the Team's Hands

A bilingual Arabic and English interface designed to reduce taps and speed decisions during peak periods.



• Fast Vehicle Check-In

Register the customer, vehicle, location, service level, and photos.

• Clear Queue

Cards show location, status, priority, and the next action.

• Instant Alerts

Customer requests, status changes, and important service events.

• Unified Details

All vehicle, service, and invoice information in one record.

• In-Flow Collection

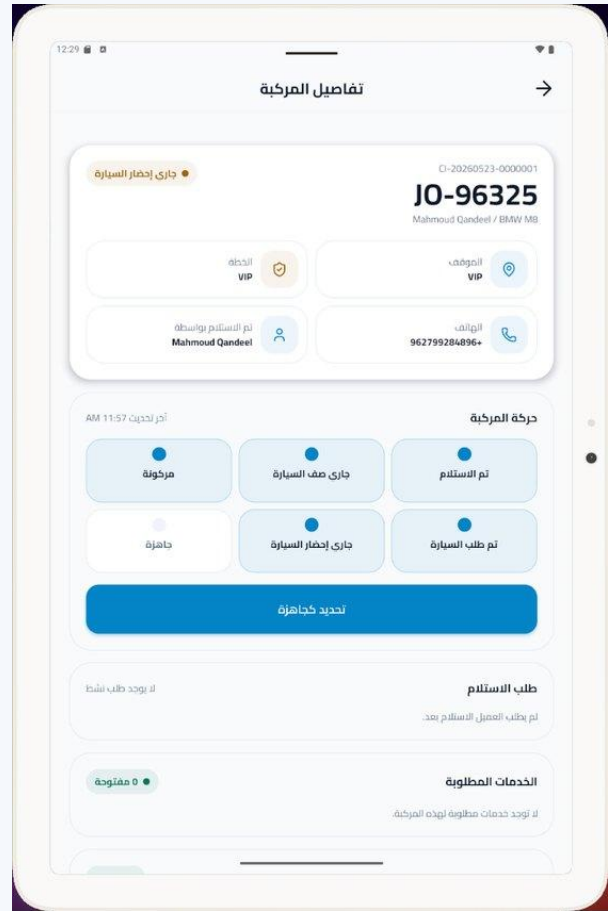
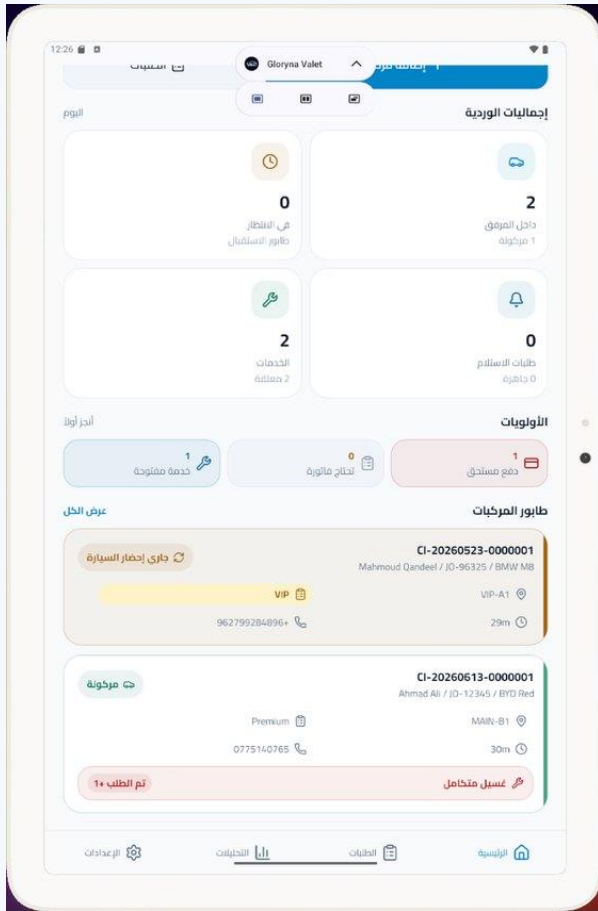
Select a payment method and capture the reference before confirmation.

• Mobile Management

Review daily, team, and revenue analytics without a computer.

Prevent Lost Requests and Shorten Wait Times

Queues, statuses, and retrieval workflows turn verbal coordination into a clear, measurable process.



• Clear Priorities

The team knows which request needs action now.

• Visible Status

Requested, in retrieval, ready, and handed over.

• Measurable Time

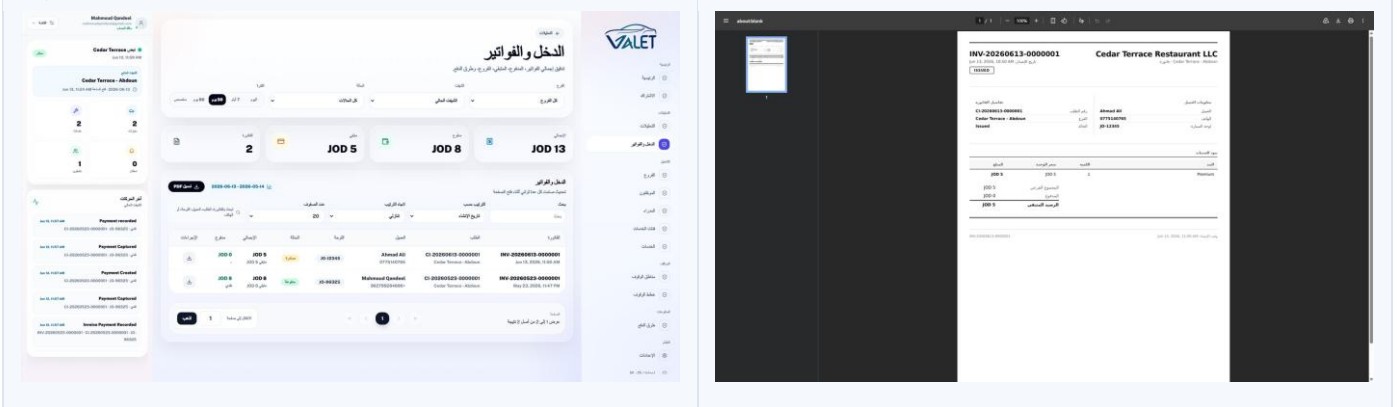
Measure cycle time and identify bottlenecks.

• Happier Guests

Faster response and a more professional handover experience.

Connect Every Vehicle to a Service, Invoice, and Payment

Documented collections, printable invoices, and a clear view of billed, collected, and outstanding amounts.



● Central Invoice Register

Search, filters, statuses, amounts, and payment methods.

● Professional Invoice

A document ready for printing, saving, and review.

● Reference for Every Payment

Capture collection proof before confirming the transaction.

● Billed vs. Collected

Identify outstanding amounts quickly.

● More Accurate Daily Close

Review the cash position and invoices before the shift ends.

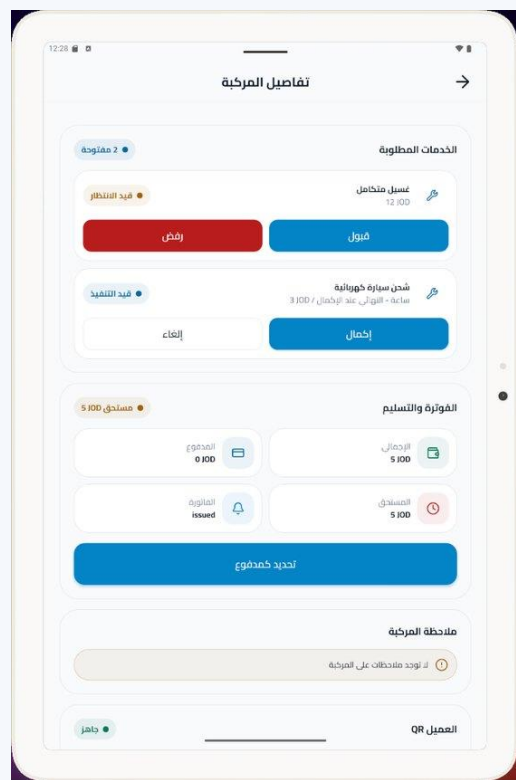
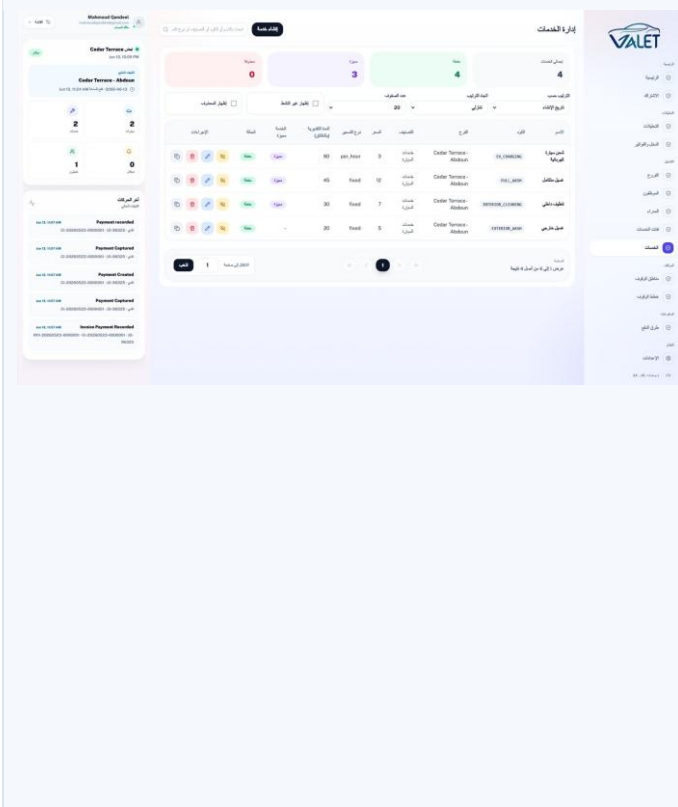
● Auditable Financial Trail

Every line item is connected to the vehicle, service, and responsible user.

This helps reduce cash variances, delayed posting, and revenue leakage.

Turn Add-On Services into a Measurable Sales Channel

Create categories, services, and prices; offer them within the vehicle journey and record approval and completion.



• Flexible Catalog

Add or update a service without software development.

• Clear Pricing

Standardize price and availability according to commercial policy.

• Documented Approval

Record acceptance, rejection, and completion within the transaction.

• Measure Return

Track average revenue and service purchase rate.

Instead of being only a cost center, valet becomes an additional point of sale that can be analyzed and grown.



Branches, Teams, and Parking in One Standardized Model

Launch new locations quickly while keeping data, permissions, and reports separate and comparable.



Branch Management



Employee Management



Parking Zones

- **One Branch per Site**

Independent status, data, and settings for every operating location.

- **One Account per User**

Roles, permissions, and individual accountability instead of shared accounts.

- **Parking That Mirrors Reality**

Zones, layouts, and codes make vehicles easier to locate.

- **Separate & Consolidated Reports**

Compare branches or monitor the company as a whole.

- **Faster Training**

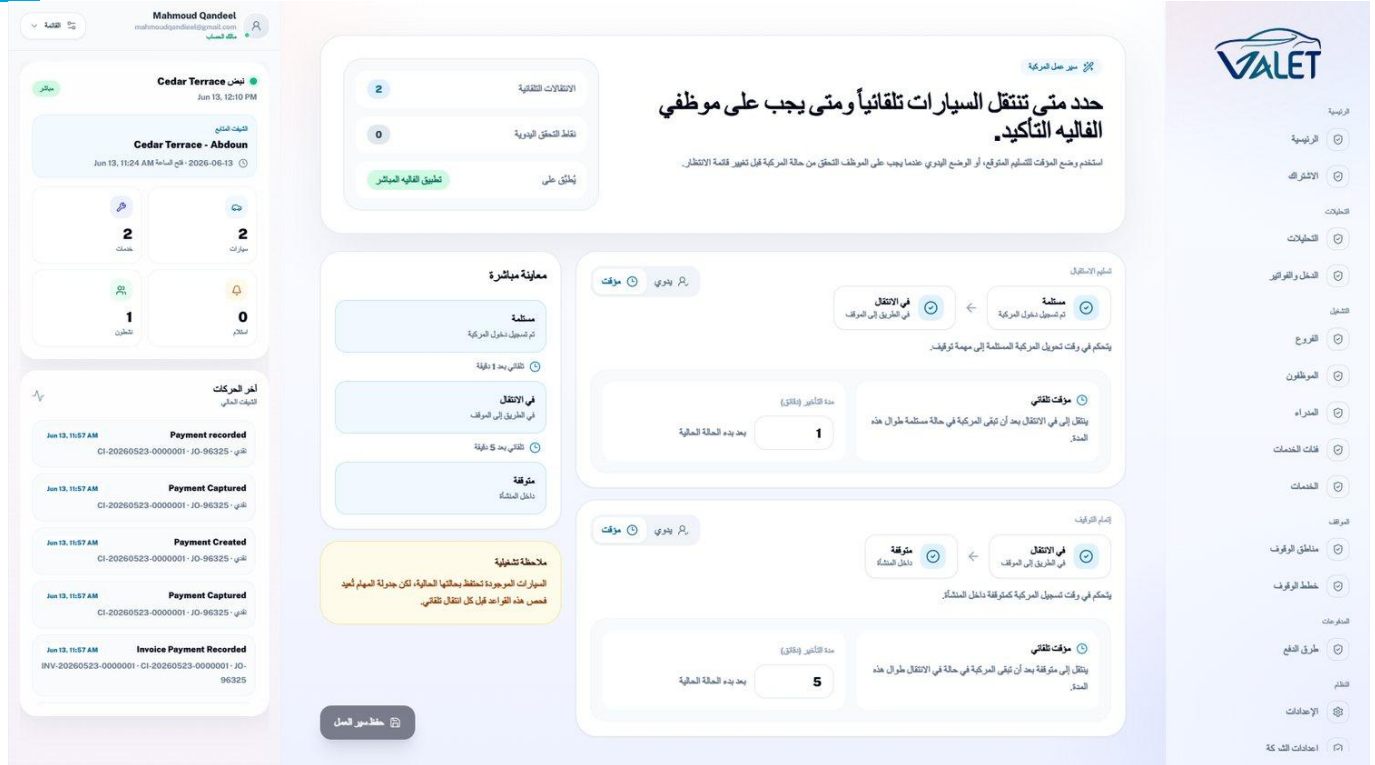
Standardized procedures reduce variation in how teams work.

- **Scale Without a New Project**

Adding a location becomes a setup process, not a rebuild.

The System Adapts to Your Procedures

A workflow engine defines automatic transitions, confirmation points, and expected time for each stage.



01 Automatic Transition

Move the vehicle automatically after the configured time or event.

02 Manual Confirmation

Require staff verification at sensitive checkpoints.

03 A Workflow That Fits

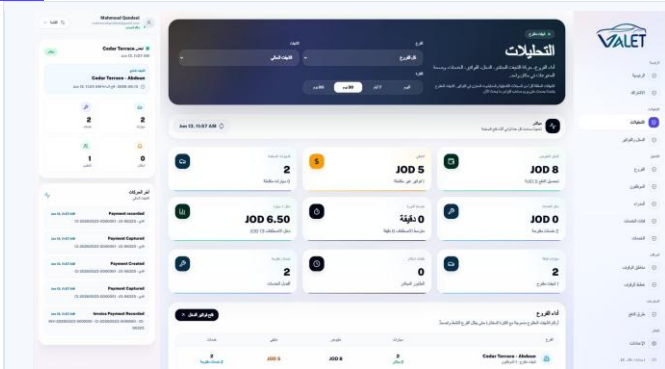
Configure steps for a hotel, restaurant, or valet operator.

Enterprise-grade flexibility: we do not force a rigid workflow; we configure the system to reflect real operations.

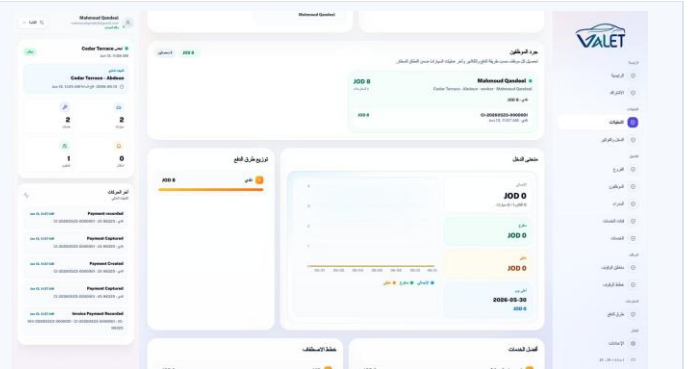


Turn Every Shift into a Performance and Profit Unit

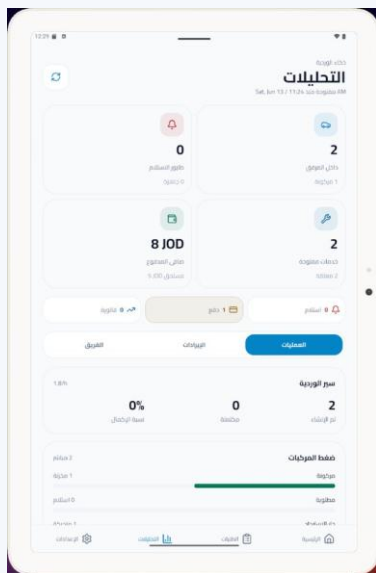
Executive, operational, and financial indicators reveal trends, bottlenecks, and improvement opportunities.



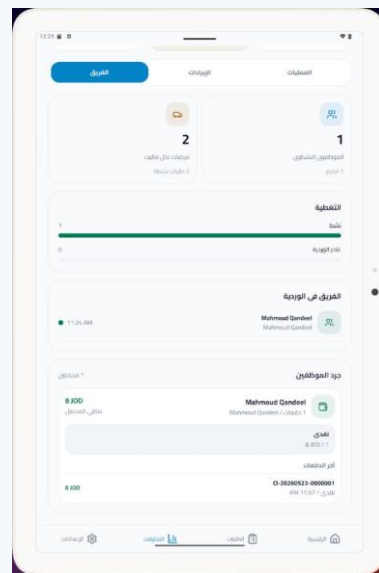
Executive Analytics



Revenue & Collections



Mobile Summary



Team & Reconciliation

• Cycle Time

From request to readiness and handover.

• Collection Rate

Collected amounts compared with billed amounts.

• Revenue per Vehicle

Service fees and add-ons.

• Team Productivity

Transactions completed per employee and shift.

Built for Sites Where Speed and Reputation Matter

Designed for venues that need structured operations, centralized visibility, and a premium guest experience.

◆ Hotels & Resorts Precise tracking and a guest experience where time and reputation matter.	◆ Premium Restaurants & Cafés Manage concentrated peaks, queues, and rapid retrieval.
◆ Malls & Complexes Multiple zones and layouts with teams working in shifts.	◆ Hospitals & Medical Centers Clear procedures, structured operations, and priority cases.
◆ Events & Exhibitions Rapid setup for temporary sites and post-event reporting.	◆ Independent Valet Operators Manage multiple clients and branches from one platform.

Whether you operate one site or a network, the platform starts with your current reality and grows with you.

● Setup Fee Company, branch, parking, service setup, and training.	● Monthly or Annual Subscription Based on branch count, operating volume, and required capabilities.	● Optional Add-Ons Integrations, customizations, advanced reports, and premium support.
---	---	--



From Discovery to a Successful First Shift

A structured implementation ensures the system reflects venue procedures and reaches the team in a practical way.

1	2	3	4	5
Discovery Session	System Setup	Workflow Configuration	Training & Testing	Monitored Launch
Branches, roles, vehicles, services, and payment methods.	Company data, team, zones, prices, and permissions.	Statuses, transitions, approval points, and collection points.	Real check-in, service, and payment scenarios.	Run the first shift, review the report, and complete closing.

• Role-Based Access Separate management from operations and grant access by responsibility.	• Clear Activity Logs Track transactions, payments, and vehicle statuses.	• Controlled Shift Close Review transactions, invoices, and reconciliation before closing.
• Company Settings Branding, invoicing, currency, payment methods, and preferences.	• Support & Continuity Backup and support mechanisms are defined in the deployment plan.	• Flexible Language & Appearance Arabic and English, with light or dark mode.

Note: Integration scope, security policies, and service-level agreements are defined in the final proposal and client plan.



Turn Valet Operations into a Process You Can Manage and Grow

Start with a tailored demo based on a real scenario from your site.

What Will You See in the Demo?

- ✓ Check in a vehicle and link it to a parking space, service, and photos.
- ✓ Follow the queue, retrieval, readiness, and handover.
- ✓ Create an invoice and record payment and its reference.
- ✓ Review the dashboard, analytics, and shift close.

Website valet.gloryna.com	Email support@gloryna.com
Demo Type Tailored Demo	Language Arabic or English

Book a demo and discover how the platform can be configured around your site and team.